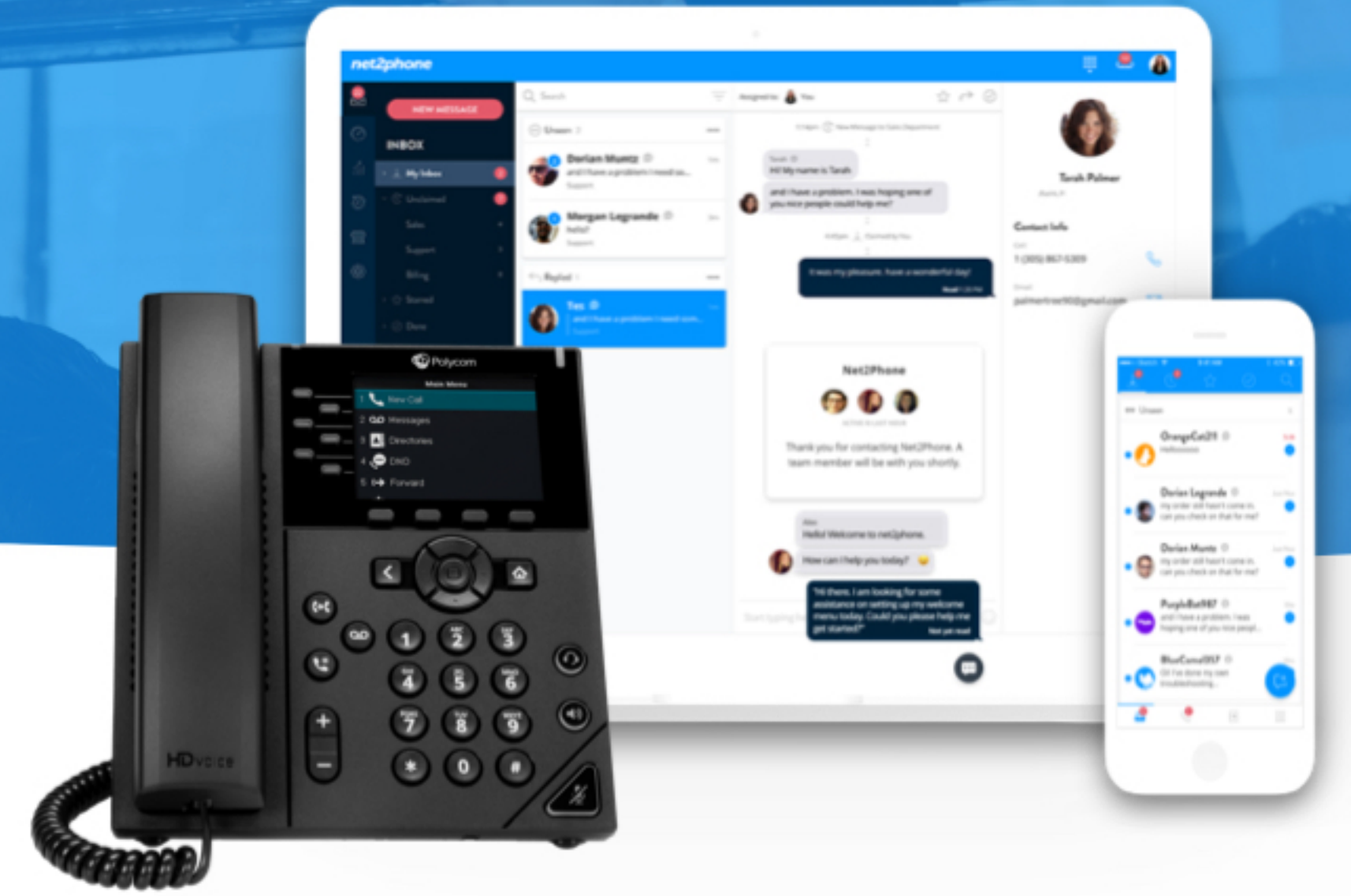


FEATURES

Activate smarter business conversations with a full set of advanced features.



Collaboration & Integrations



Video Conferencing
Secure, seamless face-to-face interactions



API Integrations
Enjoy net2phone from within your favorite applications



Microsoft Teams Integrations
Native integration for direct routing and UCaaS



Mobility & On-The-Go Features



Mobile App
Call and text from your business number from anywhere you are.



Mobile Twinning
Your desk phone extension can ring on your mobile.



Voicemail Transcription
Listen to your messages right from your email.



Remote Office
Combine multiple offices under one phone system.



Find Me/Follow Me
Route calls to "follow" you on different numbers.

Messaging Features



Live Chat Widget
Enable live conversations right on your website with our widget integration.



SMS/MMS
Send and receive text messages and multimedia messages from your business phone number.



Voicemail to Email Transcription
Voicemail messages are converted into text, then sent via email or text message.



Live Chat to SMS Handoff
Continue a live website conversation by seamlessly moving it to text.



Company Wide Messaging
Message a specific person, a whole department, or the entire company all at once.



Calling Features



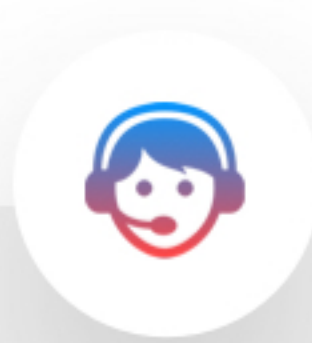
Unlimited Calling

US, Canada, PLUS over 20 international destinations.



webRTC

Make and receive calls right from your laptop, with no additional hardware required.



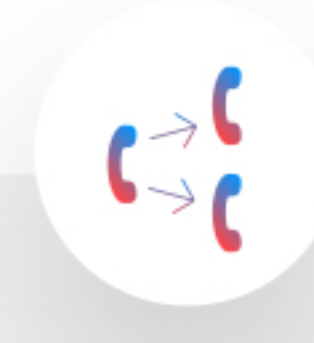
Auto Attendant

Customized welcome greeting to answer and route calls.



Call Queue

Route callers to the next available person.



Call Routing

Route calls to users, departments, or queues based on preestablished criteria.



Ring Groups

Calls can automatically ring to specific departments.



Call Parking

Place calls on hold & pick them up on another phone.



Time Based Greetings

Customized messaging for holidays or special hours.



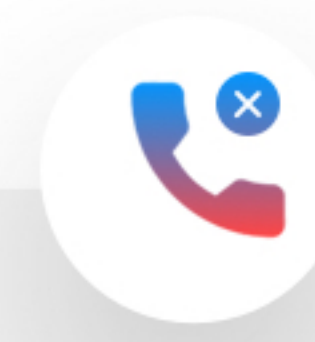
Extension Dialing

Reach all users in your org, even other locations.



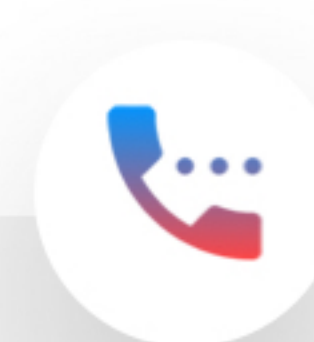
Busy Lamp Field

See who's on the phone via your phone display.



Call Rejection

Allows you to block incoming calls from specific telephone numbers.



Call Waiting

Get notified on a call when someone else is calling.



Request Caller Name

Have the caller announce who they are before you accept the call.



Caller ID

A visual display shows who is calling you.



Conferencing

Have a three way conversation - or more!



Company Directory

Find users' extensions by first and last name.



Call Transfer

Transfer calls to other users or departments.



Consulted Transfer

Announce the caller prior to transferring.



Music on Hold

Let your callers hear music or recorded audio.



Call Recording

Record calls as they are happening.



Call Pickup

Pick up a call from one extension on another.



Speed Dial

Use the line keys to enable one-touch dialing.



Do Not Disturb

Send all incoming calls directly to voicemail.



Interoffice Paging

Page the whole office or by extension.



Call Forwarding

Forward calls to another number or device.



Voicemail

Let users leave a message when you're unavailable.

Stability Features



Call Continuity

Your service stays up, even if your internet goes down.



e911

Set an address where responders can send help.



Simultaneous Ring

Ring on several devices so you'll never miss a call.



Directory Assistance

More accessibility so customers can reach you.



Phone Number Options



Number Porting

Keep your existing numbers - we'll port them for free.



Fax Number

Send faxes without tying up your phone line.



Direct Number

Get a new main office number from net2phone.



Toll Free Number

Sound more professional with a toll free number.



Virtual Number

Get numbers from 50+ countries and 300+ cities.

Management Tools



Admin Panel

Manage features & functions on users/extensions.



User Panel

Users can customize their own options.



Call Logs

Call records for your account or specific users.



Reporting

Analyze your calling traffic and history.



Additional Services



Fax / eFax Support

Faxing services always on, even if the internet is down.



TLS/SRTP

Secure SIP and Encrypted Voice



Edgemark Routers

Multi-service gateways for SIP & hosted environments



Headsets

Reduce distracting background noise and aid concentration for calls



Cordless Phones

Go hands free with cordless solutions



Conference Phones

Rich, room filling sound to clearly express ideas